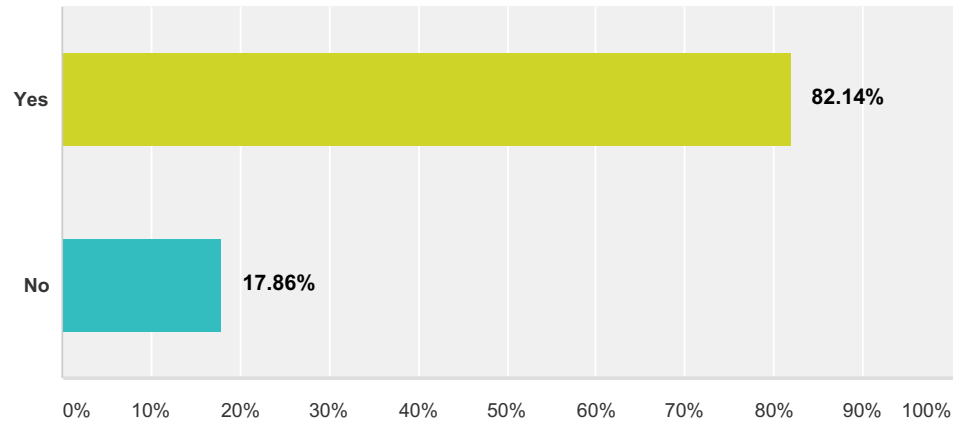


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 28 Skipped: 0



Answer Choices	Responses
Yes	82.14% 23
No	17.86% 5
Total	28

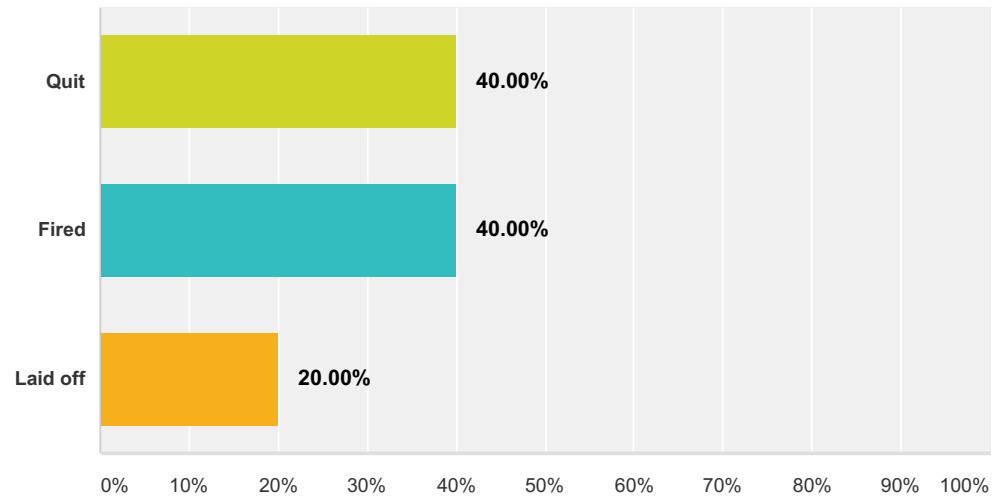
#	If yes, where?	Date
1	Golden Living	9/25/2015 2:56 PM
2	Chadron Medical Clinic	9/14/2015 2:32 PM
3	Scottsbluff Vision Clinic	9/3/2015 1:50 PM
4	The Potters Wheel	9/3/2015 1:25 PM
5	Walmart	8/19/2015 11:32 AM
6	Aging Office of Western Nebraska	8/14/2015 12:09 PM
7	CHI Health	8/12/2015 11:26 AM
8	Valley Hope	8/3/2015 11:05 AM
9	Embassy Suites	7/23/2015 11:48 AM

2014/15 VR Client Satisfaction Survey

10	Dollar General	6/23/2015 4:07 PM
11	FBG	4/21/2015 12:17 PM
12	Aulick Trucking	4/9/2015 10:51 AM
13	B.N.S.F.	1/6/2015 2:38 PM
14	Safeway	12/31/2014 3:38 PM
15	Ponderosa Villa Nursing Home	12/26/2014 11:20 AM
16	Backaracks	12/12/2014 2:21 PM
17	Holiday Inn Express	11/20/2014 11:51 AM
18	Heritage Estates	11/17/2014 12:27 PM
19	Cedar Lanes Apartments	11/17/2014 11:41 AM
20	Regional West Physicians Clinic	11/5/2014 4:34 PM
21	Nebraska Dept. of Health & Human Services	10/22/2014 3:32 PM
22	Earth Engineering	10/6/2014 4:11 PM
23	Sandhills Styles	10/2/2014 5:03 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 5 Skipped: 23

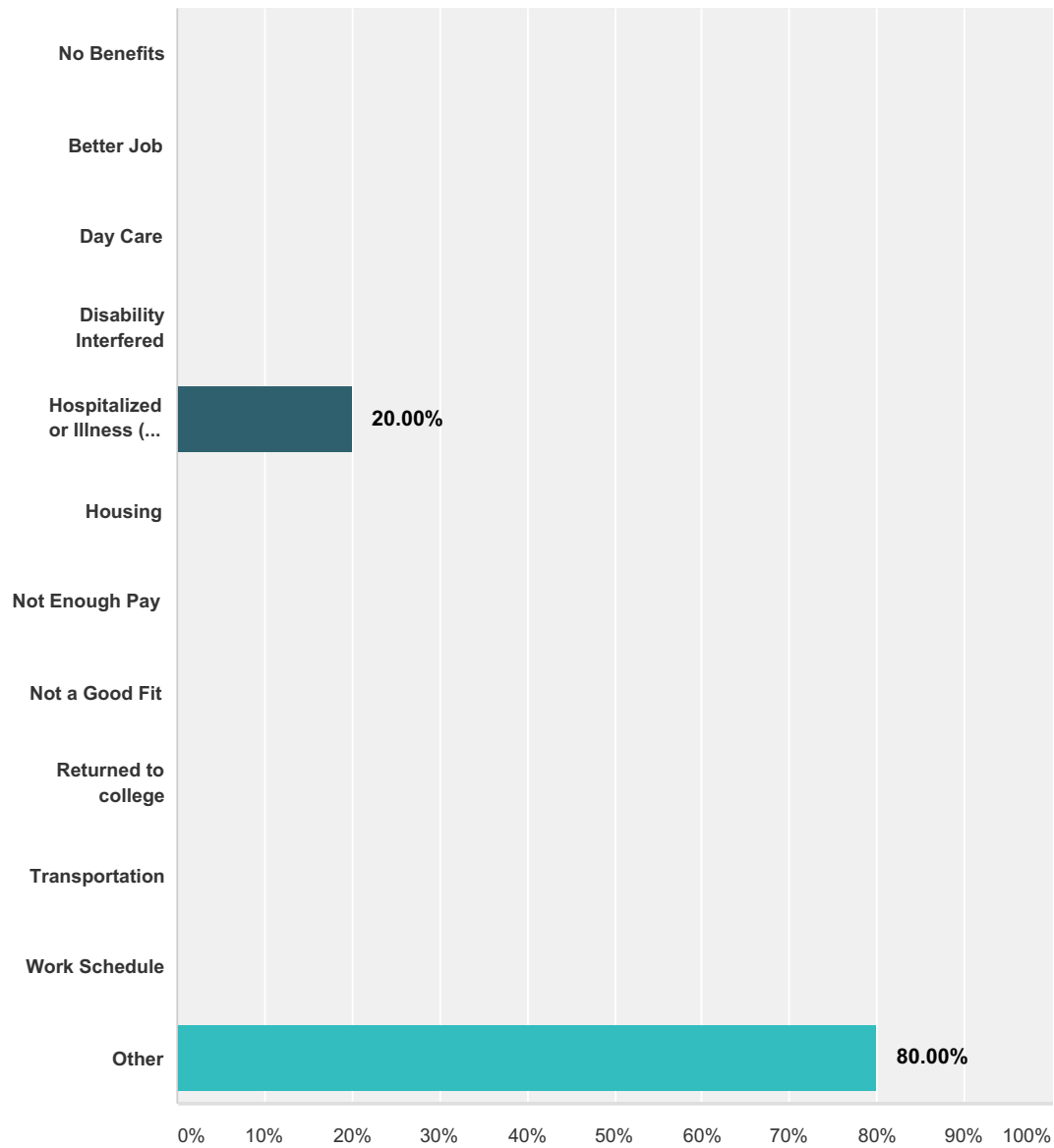


Answer Choices	Responses	
Quit	40.00%	2
Fired	40.00%	2
Laid off	20.00%	1
Total		5

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 5 Skipped: 23

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0

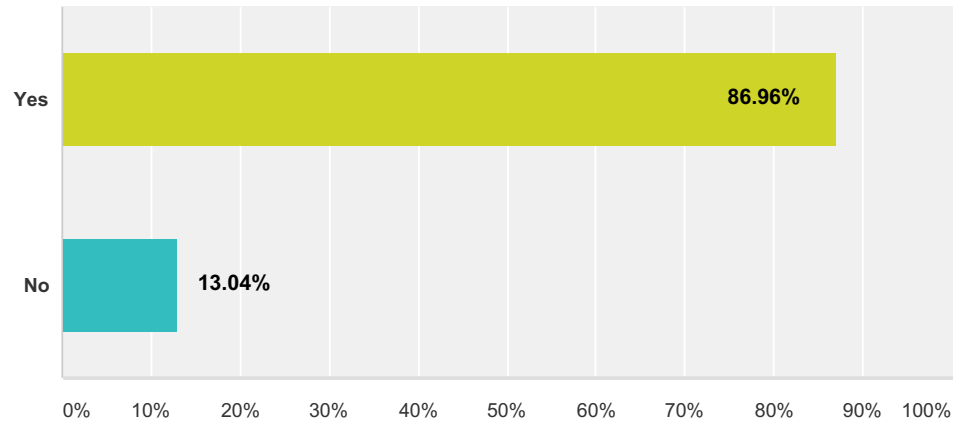
2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	20.00%	1
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	80.00%	4
Total		5

#	Specify Other Reason	Date
1	Living in Sidney and moved to Lincoln. She's not working. She's pregnant. Not looking for a job right now.	7/30/2015 1:28 PM
2	First I got sick, and then found out my Medicaid was in jeopardy because of earnings	7/21/2015 3:31 PM
3	Family health issues - wife was hospitalized out-of-state and job would not allow to return	5/5/2015 2:02 PM
4	There was not anymore work.	12/30/2014 9:38 AM

Q4 Does your job meet your current needs?

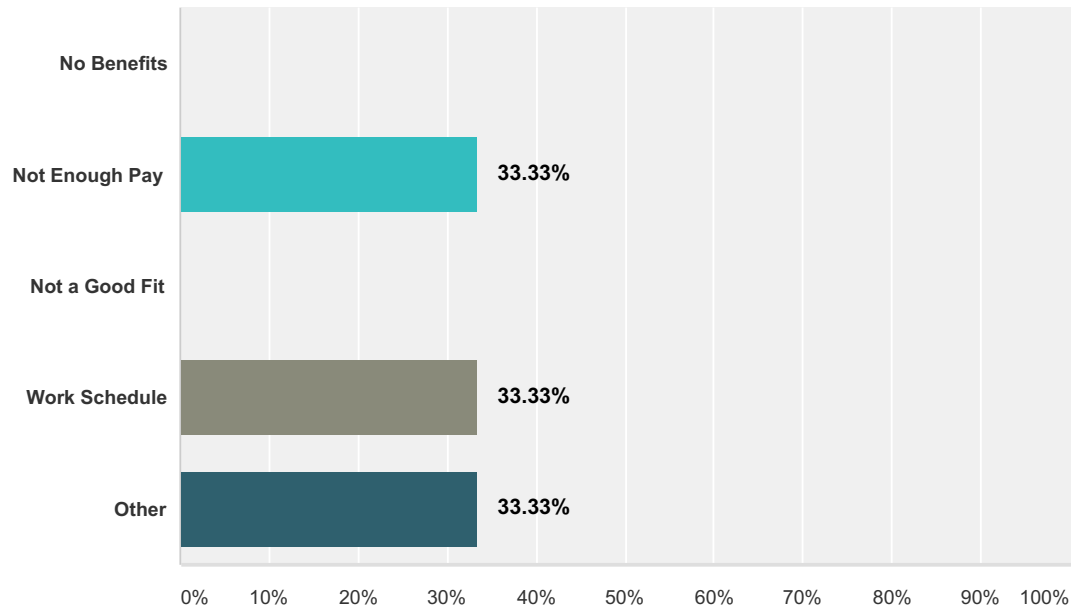
Answered: 23 Skipped: 5



Answer Choices	Responses	
Yes	86.96%	20
No	13.04%	3
Total		23

Q5 If no, what needs are not being met by your job?

Answered: 3 Skipped: 25



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	33.33% 1
Not a Good Fit	0.00% 0
Work Schedule	33.33% 1
Other	33.33% 1
Total	3

#	Specify Other Reason	Date
1	He has only one client right now. He needs more hours.	8/14/2015 12:10 PM

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 28 Skipped: 0

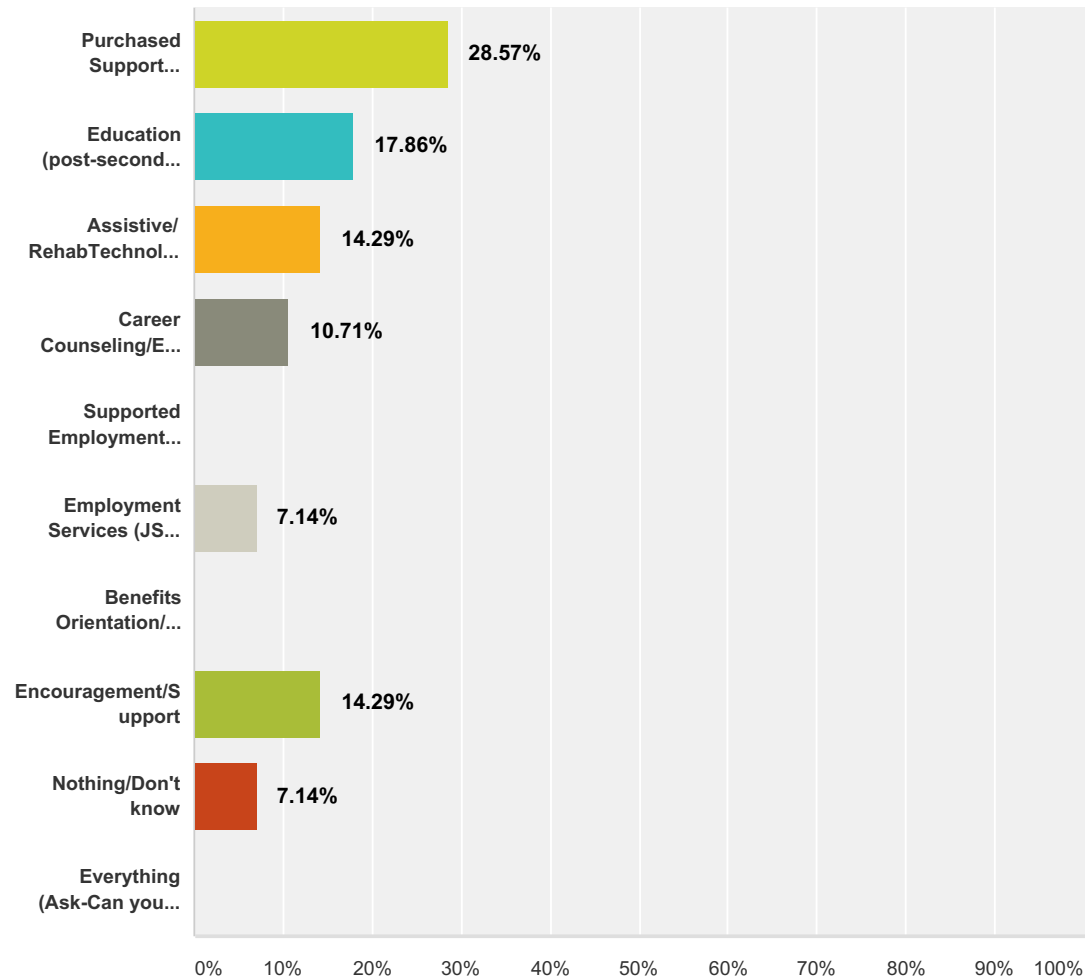
#	Responses	Date
1	VR counseled her on getting a job.	9/25/2015 2:56 PM
2	They provided modifications to my bathroom.	9/14/2015 2:32 PM
3	they bought me an ear piece to use at work, and they also bought me work shoes, two pairs of pants, two shirts, and they have given me gas vouchers a couple of times.	9/3/2015 1:51 PM
4	They bought me glasses and new shoes.	9/3/2015 1:25 PM
5	"The biggest thing they helped me with was car repairs."	8/19/2015 11:33 AM
6	Assisted with tuition for school	8/14/2015 12:11 PM
7	They helped me with some of my schooling	8/12/2015 11:27 AM
8	Office chair, headset to assist with physical issues.	8/3/2015 11:06 AM
9	Job leads resumes	7/30/2015 1:29 PM
10	Helping me get through school. They checked up on me.	7/23/2015 11:50 AM
11	They bought me work clothes and provided a job coach for a while	7/21/2015 3:31 PM
12	Updating my resume. Clothes, vehicle running	6/23/2015 4:08 PM
13	Finding him a job that worked for him.	6/23/2015 2:50 PM
14	Shoes and clothes for work	5/5/2015 2:02 PM
15	Helped me find the job	4/21/2015 12:18 PM
16	I can't remember. I did have a consultation with them	4/9/2015 10:52 AM
17	Did not really use V.R.; V.R. was just a back-up.	1/6/2015 2:39 PM
18	The start up funds for consumer to get some work clothes and more self-confidence.	12/31/2014 3:39 PM
19	Getting CDL.	12/30/2014 9:39 AM
20	Helped with consumer's hearing aids and reading glasses.	12/26/2014 11:21 AM
21	Glasses, so consumer would be able to read for work.	12/12/2014 2:22 PM
22	Non skid shoes, some clothes, gas vouchers.	11/20/2014 11:51 AM
23	Getting consumer in the door to get their C.N.A.	11/17/2014 12:27 PM

2014/15 VR Client Satisfaction Survey

24	Glasses.	11/17/2014 11:42 AM
25	Information and allowing consumer to get the education to get them to where they are at now.	11/5/2014 4:35 PM
26	They helped me find my job	10/22/2014 3:33 PM
27	Helped give consumer some more qualifications by helping with their CDL.	10/6/2014 4:14 PM
28	Everything. Cannot say enough good things about the program. Glad that they stumbled across the program.	10/2/2014 5:04 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 28 Skipped: 0



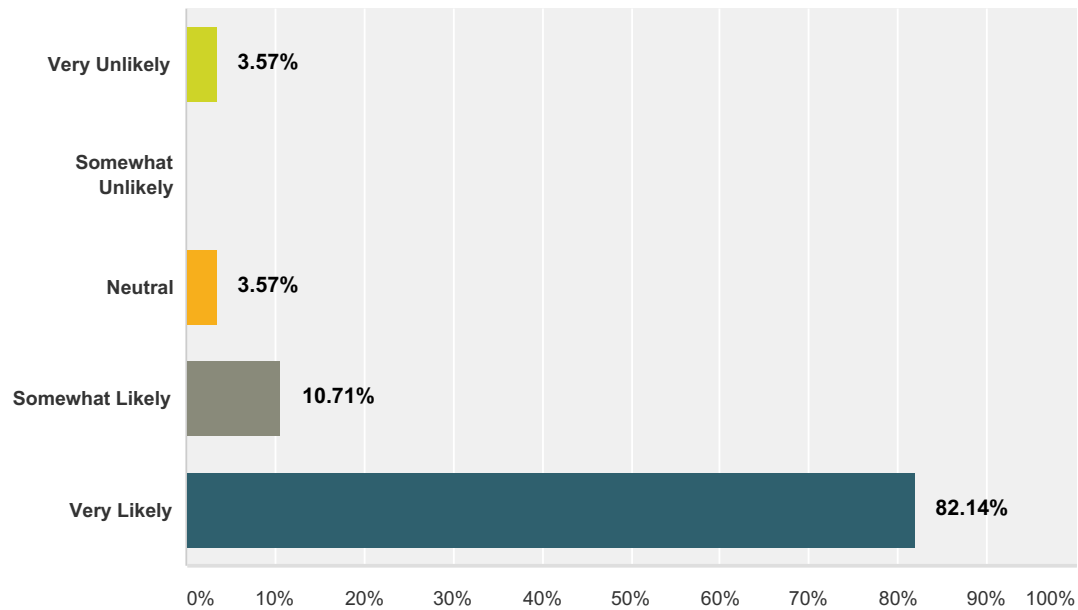
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	28.57%	8

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	17.86%	5
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	14.29%	4
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	10.71%	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	0.00%	0
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	7.14%	2
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	14.29%	4
Nothing/Don't know	7.14%	2
Everything (Ask-Can you be more specific?)	0.00%	0
Total		28

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 28 Skipped: 0



Answer Choices	Responses	
Very Unlikely	3.57%	1
Somewhat Unlikely	0.00%	0
Neutral	3.57%	1
Somewhat Likely	10.71%	3
Very Likely	82.14%	23
Total		28

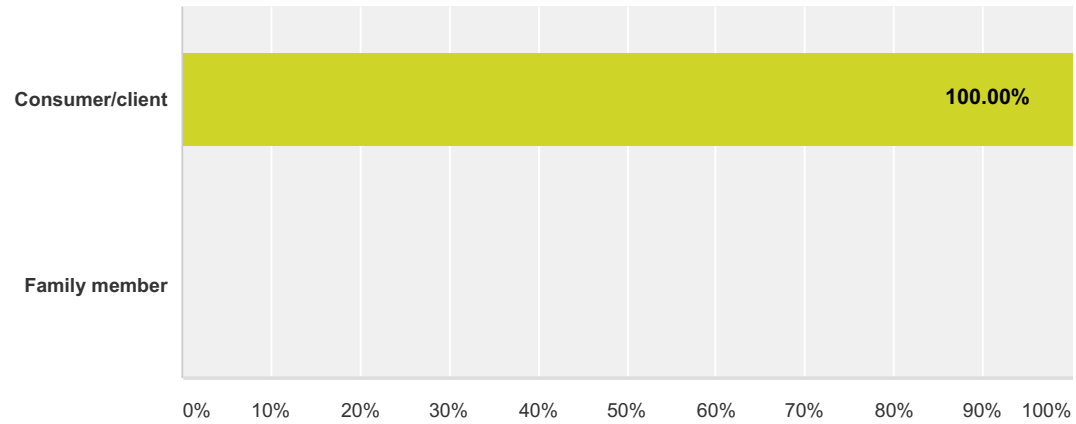
Q9 Please share any other comments or suggestions you may have.

Answered: 5 Skipped: 23

#	Responses	Date
1	Very happy with V.R.	9/3/2015 1:51 PM
2	It's been a while since I've spoken to anyone from V.R., at least a couple of years, but they were very helpful and if I needed something I called and they would help, but after a while I didn't really need anything and they just let me be.	8/12/2015 11:28 AM
3	Loves her job with Embassy Suites.	7/23/2015 11:50 AM
4	He has already spoken with Voc. Rehab. They encouraged him to return when his doctor releases him to go back to work.	6/23/2015 2:53 PM
5	I didn't really feel that VR helped me with anything really and they wouldn't re-open my case when I needed help again.	5/5/2015 2:03 PM

Q10 Who did you talk with?

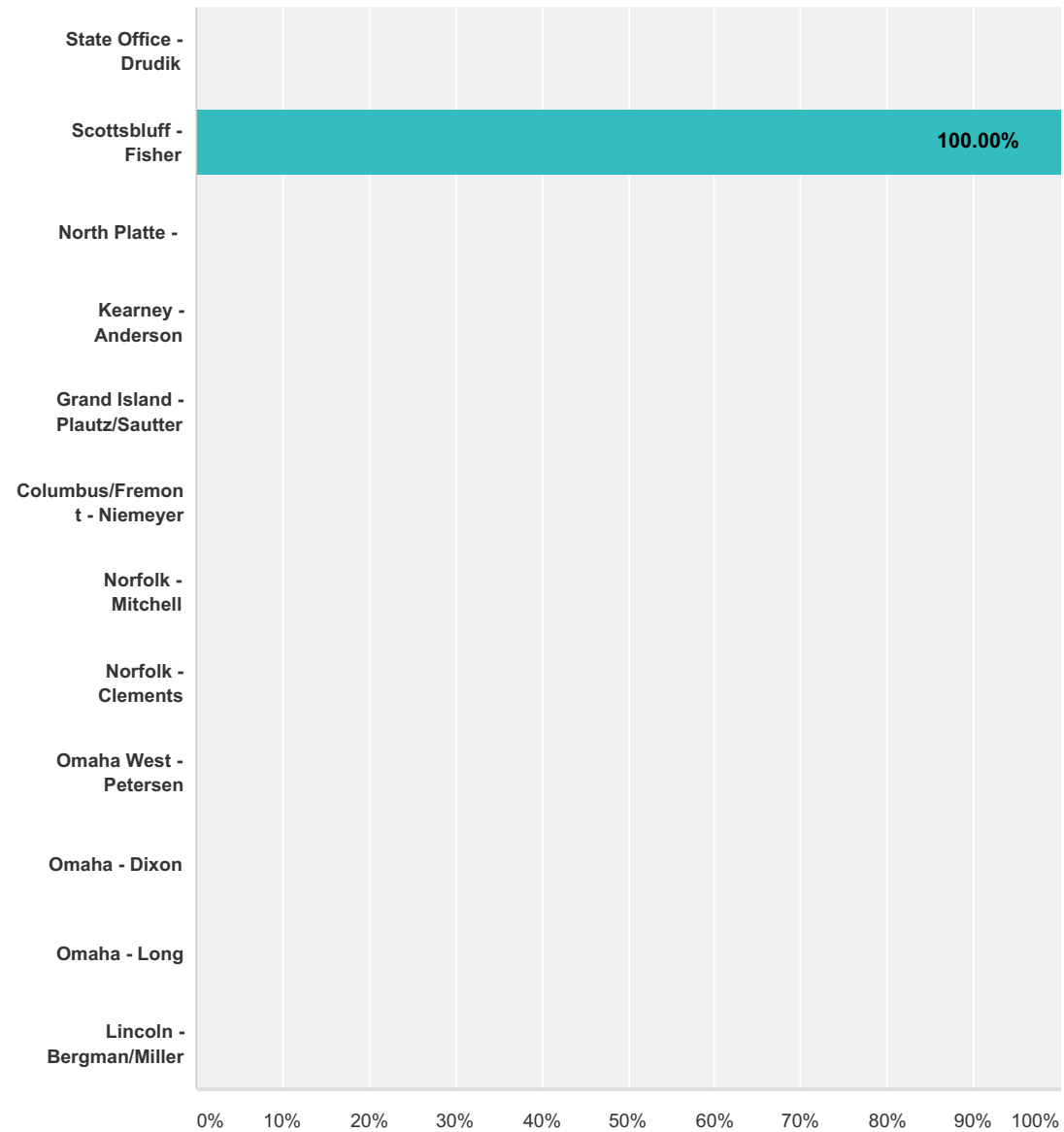
Answered: 28 Skipped: 0



Answer Choices	Responses	
Consumer/client	100.00%	28
Family member	0.00%	0
Total Respondents: 28		

Q11 Which VR Team served this client?

Answered: 28 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Fisher	100.00% 28
North Platte -	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Plautz/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Clements	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
Total	28